

# Knowledge Base Home

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The JHUSON Knowledge Base contains documents with information relating to technology services managed by the School of Nursing. Use the search box below to find relevant documents. For other sources of information relating to services offered by other units within Hopkins, see the links below.

[IT@JH Services](#)

[SAP Support](#) (faculty, staff)

## Remote Work Technical Readiness

## Return to the Building Self-Help Tips

### Where To Get Help

Still can't find what you are looking for? Did you try our [FAQs](#)?

If you still have a question or you are just unsure where to go, please contact the SON Help Desk

[SON-HelpDesk@jhu.edu](mailto:SON-HelpDesk@jhu.edu)

410-614-8800

Room S315 in Pinkard Building

Hours of operation are Monday-Friday, 8:30AM-5:00PM, excluding holidays

On Fridays after 12:00 PM, assistance may only be available via email or phone

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updated May 21, 2024

[view change](#)

[Qualitative Analysis Software Options](#)

updated Apr 02, 2024

[view change](#)

[SON Printer Replacement Project](#)

updated Apr 01, 2024

[view change](#)

[Other](#)

updated Mar 15, 2024

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[IBM SPSS Statistics](#)

updated Jan 23, 2024

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[Printer Installation Instructions for Mac](#)

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[Mobile Computing](#)

updated Jan 09, 2024

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[VPN Installation Guide](#)

updated Oct 11, 2023

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[FAQs For Students](#)

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[Frequently Asked Questions \(FAQs\)](#)

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[VPN Installation Guide](#)

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