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[SAP Support](#) (faculty, staff)

Remote Work Technical Readiness

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Where To Get Help

Still can't find what you are looking for? Did you try our [FAQs](#)?

If you still have a question or you are just unsure where to go, please contact the SON Help Desk

SON-HelpDesk@jhu.edu

410-614-8800

Room S315 in Pinkard Building

Hours of operation are Monday-Friday, 8:30AM-5:00PM, excluding holidays

On Fridays after 12:00 PM, assistance may only be available via email or phone

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