RPNow from Software Secure

Remote Proctor Now, or RPNow, is an exam remote proctoring solution used in some School of Nursing online courses. More detailed information about RPNow will be included in the Blackboard course sites that utilize it.

How to Download

To download the RPNow browser, visit:

http://hopkins.remoteproctor.com

How to Get Support

SON faculty should contact their APC or instructional designer for help setting up RPNow exams.

SON students should contact RPNow for help. There is a chat option from within the RPNow system, a knowledge base, and a phone number.

RPNow Knowledge Base

http://clientportal.softwaresecure.com/support/index.php?/Knowledgebase/List

RPNow Support Number

1-617-658-2879